

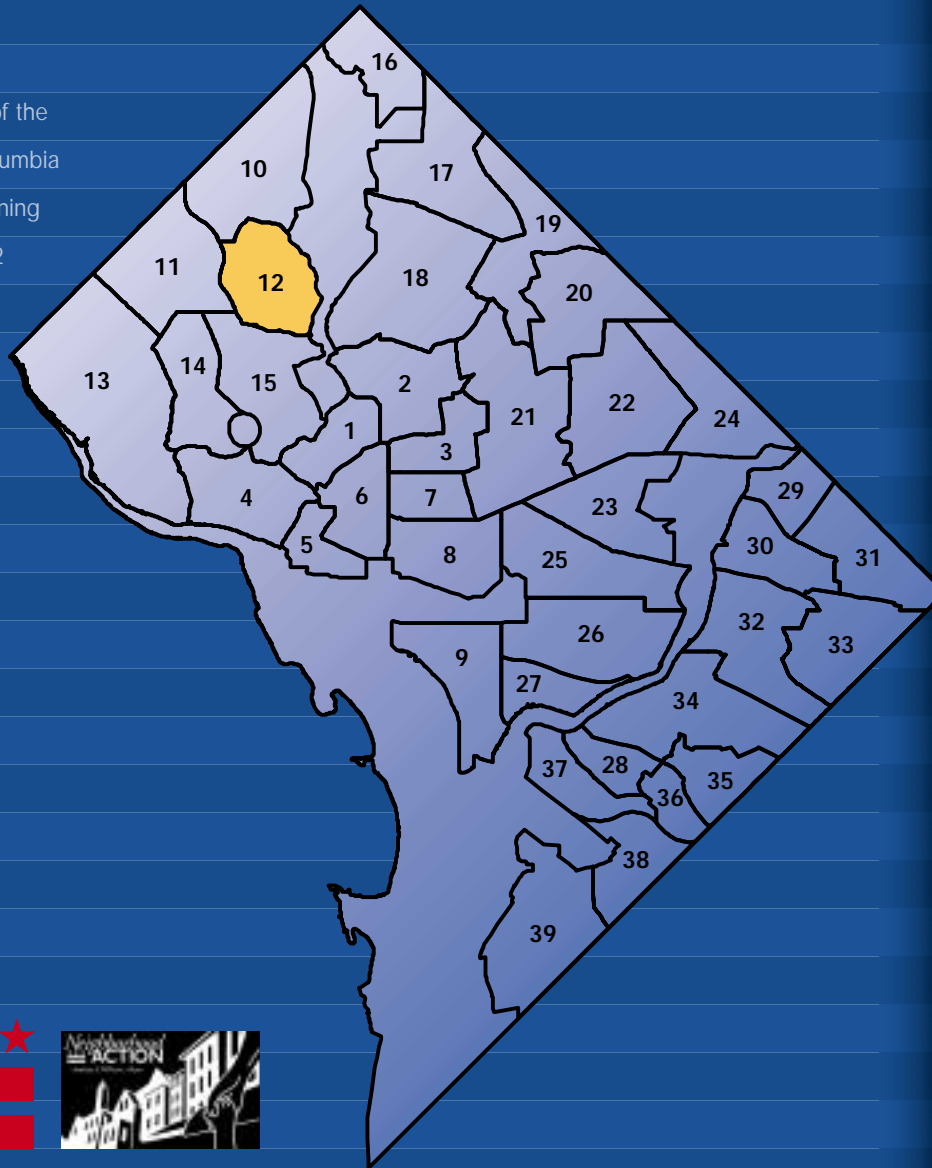
# Neighborhood Cluster

# 12

## District of Columbia Strategic Neighborhood Action Plan

### Prepared by

Government of the  
District of Columbia  
Office of Planning  
Summer 2002



Forest Hills  
North Cleveland Park  
Van Ness



## Acknowledgments

*The following people and groups  
deserve special recognition for the  
time they dedicated to developing  
this plan for Cluster 12:*

Advisory Neighborhood Commission 3F

Cluster 12 Neighborhood Steering Committee

Forest Hills Citizens Association

Residents of Forest Hills, North Cleveland Park,  
and Van Ness

University of the District of Columbia—Community  
Outreach and Extension Services

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Cover: Connecticut Avenue corridor in  
Forest Hills

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## Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams  
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood Action to ensure that they are fol-

lowed through to completion. It is an action plan and a foundation of our city's budget.

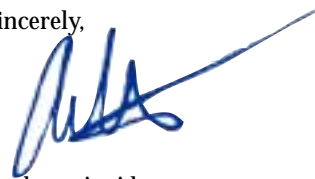
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Robert Collins, who helped develop this SNAP, will continue to work with you and the District Department of Transportation (DDOT) on the Ward 3 Traffic

Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman  
Director, Office of Planning

## Letter From the Director





## Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

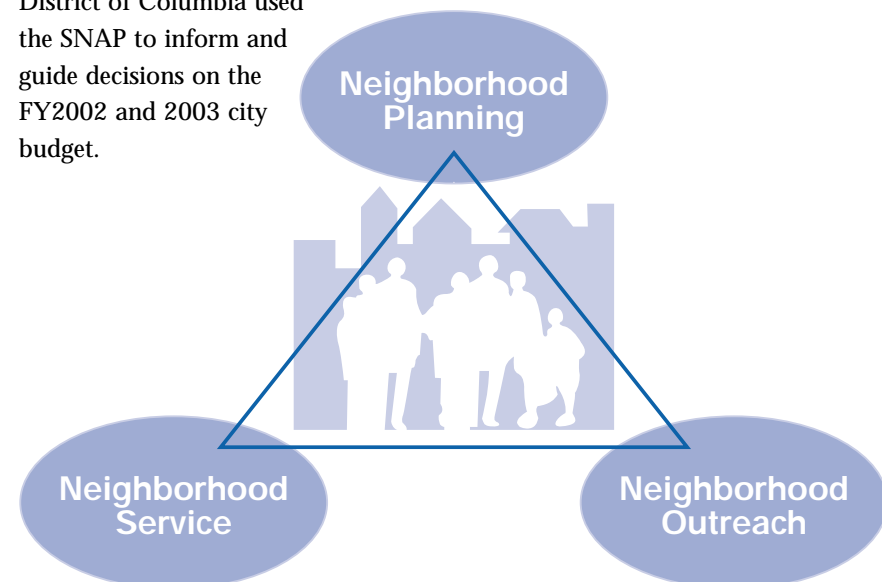
*Neighborhood Action*, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the *Neighborhood Service Initiative*, the *Neighborhood Outreach Program*, and the *Neighborhood Planning Initiative*. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

## Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped

develop this plan with the *Neighborhood Planning Initiative* located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



# Introduction

# 1



Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and steering committee meetings, community stakeholders identified the priority areas of the Cluster 12 SNAP: commercial retail areas and commercial streetscape, environment and trees, and partnership with the University of the District of Columbia (UDC). Those three priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 3 plan. Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work

with the Office of Planning as it undertakes a review of the current plan and planning process.

### The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the Mayor and approved

by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 3 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 3 over 5 years (1999–2004) and highlights nine areas of focus. Major themes for all Ward 3 neighborhoods include protecting residential neighborhoods, controlling redevelopment, preserving and promoting cultural and natural amenities, preserving the historic character, and sharing the burden of city-wide issues.



## A Message From Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 12 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced your first Strategic Neighborhood Action Plan. This effort has truly been a monumental achievement!

This task has not been easy considering the complexity of your priority issues. Cluster 12, like most of Ward 3, is dealing with difficult issues that don't have quick fixes. Those issues include traffic congestion, government accountability, and development controls. Many of you feel that the District has long neglected those issues, does not have proper enforcement mechanisms, and has not had the proper resources to deal with them effectively. This document

clearly articulates the issues and will be used to begin the discussion on addressing many of them.

Historically, many of you have, I know, taken the initiative to begin change and not wait for "government" to try to fix these issues. This commitment also applies to the SNAP, because you have not waited for this document to be published before taking on the tough issues. For example, one of the top priorities for Cluster 12 is traffic management and parking enforcement. Starting last summer, following the Mayor's Ward 3 Traffic Summit, citizens requested that the District Department of Transportation (DDOT) and the Metropolitan Police Department (MPD) form a Ward 3 Traffic Policy Committee. This Committee was charged with working on the many transportation-related issues in Ward 3 and with improving communication channels between the city government and the citizens. This committee has proved to be very useful, and it is largely through your hard work that things are changing.

Finally, I would like to recognize the tremendous commitment and dedication of those who participated in this planning process. Cluster 12 is fortunate to have so many energetic and concerned citizens. Your fellow citizens and neighbors should be proud of the plan that you helped create. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for safe, livable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections, which describe both the positive and the negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

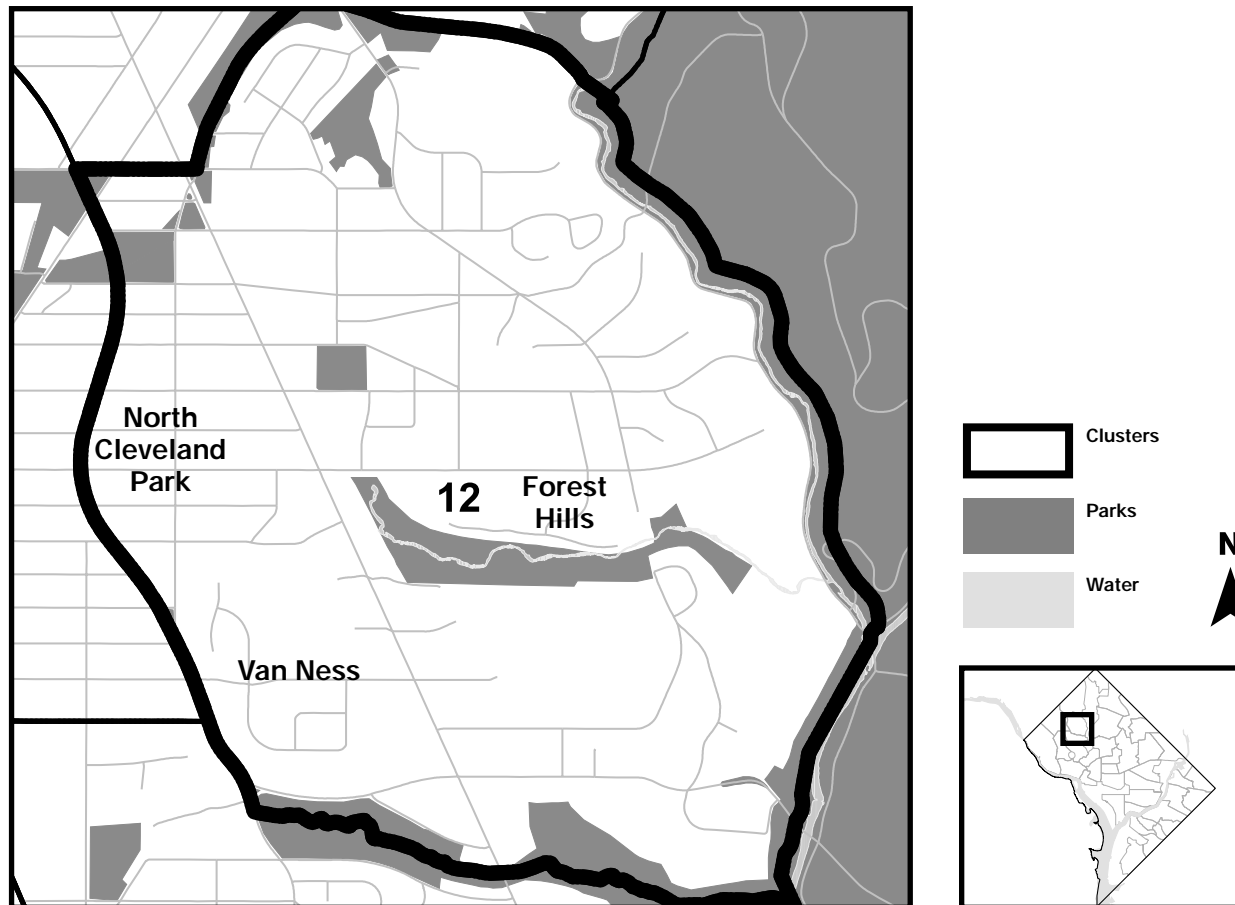
**Robert Collins**

*Neighborhood Planner, Cluster 12*

## State of the Cluster

# 2

Cluster 12: Forest Hills, North Cleveland Park, Van Ness



### Cluster 12 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 12. Your Neighborhood Cluster is shown on the map to the right and is bounded by Rock Creek Park (east), Broad Branch and Broad Branch Road (north), Reno Road (west), and Melvin Hazen Park (south). Cluster 12 includes the following neighborhoods:

- Forest Hills
- North Cleveland Park
- Van Ness

These three neighborhoods developed this SNAP with the help of your Neighborhood Planner, Robert Collins.

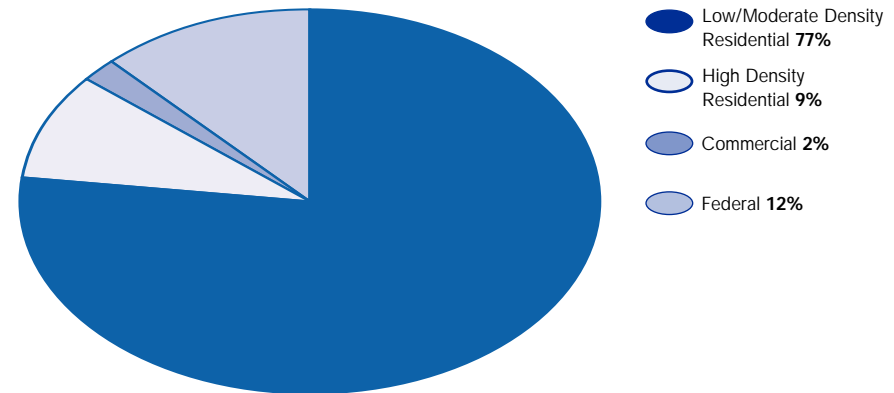
### Physical Characteristics and Assets

Cluster 12 is defined by its attractive tree-lined streets, stable neighborhoods, and proximity to open space.

From a historical perspective, the neighborhoods of Cluster 12 developed as the city began expanding along principal routes such as Connecticut Avenue. In 1900, this area was sandwiched between two growing communities: Chevy Chase and Cleveland Park. It would take another 50 years for the area to reach its current level of development. The large apartment buildings along Connecticut Avenue between Albemarle and Ellicott Streets were built during that time. UDC and the Van Ness Metro station both opened their doors for the first time in the 1970s.

The major land use in Cluster 12 is residential. Of the residential land use, 77% is low to moderate density and 9% is high density, which is the highest percentage of high-density residential land use of the six Clusters in Ward 3. Housing variety ranges from single-family detached homes to large apartment buildings. The main commercial area for the Cluster runs along Connecticut Avenue from Van Ness to Albemarle Streets. The commercial area, which is centered on the Van Ness Metro station, includes a grocery store plus numerous small shops and restaurants. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the adjacent pie chart.

Land Uses in Cluster 12



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Rock Creek Park



Van Ness–UDC Metro Station



Key assets and features of Cluster 12 include the following:

- *Neighborhoods that offer sound housing stock and a strong real estate market.*
- *Direct access to Rock Creek Park, which offers a wide variety of recreational opportunities.*
- *Easy access to downtown DC and Montgomery County, Maryland, using Connecticut Avenue and the Van Ness Metro station.*
- *One of the region's best public elementary schools in terms of test scores: Murch School.*
- *The Van Ness commercial area along Connecticut Avenue, which offers a variety of neighborhood-serving businesses.*
- *Proximity and accessibility to UDC, as well as to other universities and institutions, such as Howard University Law School and the Levine School of Music.*
- *The Hillwood Museum, which is the former residence of Marjorie Merriweather Post and features a large collection of French and Russian decorative arts.*

University of the District of Columbia



## Demographics

Cluster 12, which includes the neighborhoods of Forest Hills, North Cleveland Park, and Van Ness, has approximately 14,900 residents, representing about 2.5% of the District's population. Racially, White residents make up the majority of residents in this Cluster (83%), with African Americans accounting for 6%. The Cluster's median household income (\$70,094) is the second lowest of the six Clusters in Ward 3 and is well above the city-wide median of \$43,001, having almost doubled since 1990. The Cluster also has the second lowest owner-occupancy rate in Ward 3. The chart below provides some basic information on your neighborhood such as age, race and ethnicity, and family income of residents for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 12 Databook by contacting the DC Office of Planning at 202-442-7600.

	Cluster 12: 1990	Cluster 12: 2000	City-wide: 2000
<b>Population</b>	14,495	14,897	572,059
<b>Age</b>			
Under 18 Years	9%	9%	20%
Between 18 and 65 Years	72%	77%	68%
Over 65 Years	19%	14%	12%
<b>Race / Ethnicity</b>			
African American	7%	6%	60%
White	87%	83%	31%
Hispanic <sup>1</sup>	7%	7%	8%
<b>Income</b>			
Median Household Income <sup>2</sup>	\$44,896	\$70,094 <sup>3</sup>	\$43,001 <sup>3</sup>
<b>Education</b>			
High School Graduates	94%	Data not yet available	78%
College Graduates	69%	Data not yet available	39%
<b>Housing</b>			
Occupied Housing Units	8,872 units	9,247 units	248,338 units
Percentage of Housing Units Owner-Occupied	36%	36%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

### Recent Neighborhood Activity

Listed below are public and private activities that have occurred over the past few years in Cluster 12. Although the Cluster's neighborhoods remain strong and stable, many of the activities listed have prompted discussion among residents, developers, businesses, institutions, and government.

The following is a list of recent activities:

- *New residential units completed or under construction, including the park on Connecticut Avenue and 3883 Connecticut Avenue.*
- *Completion of new embassies on International Drive.*

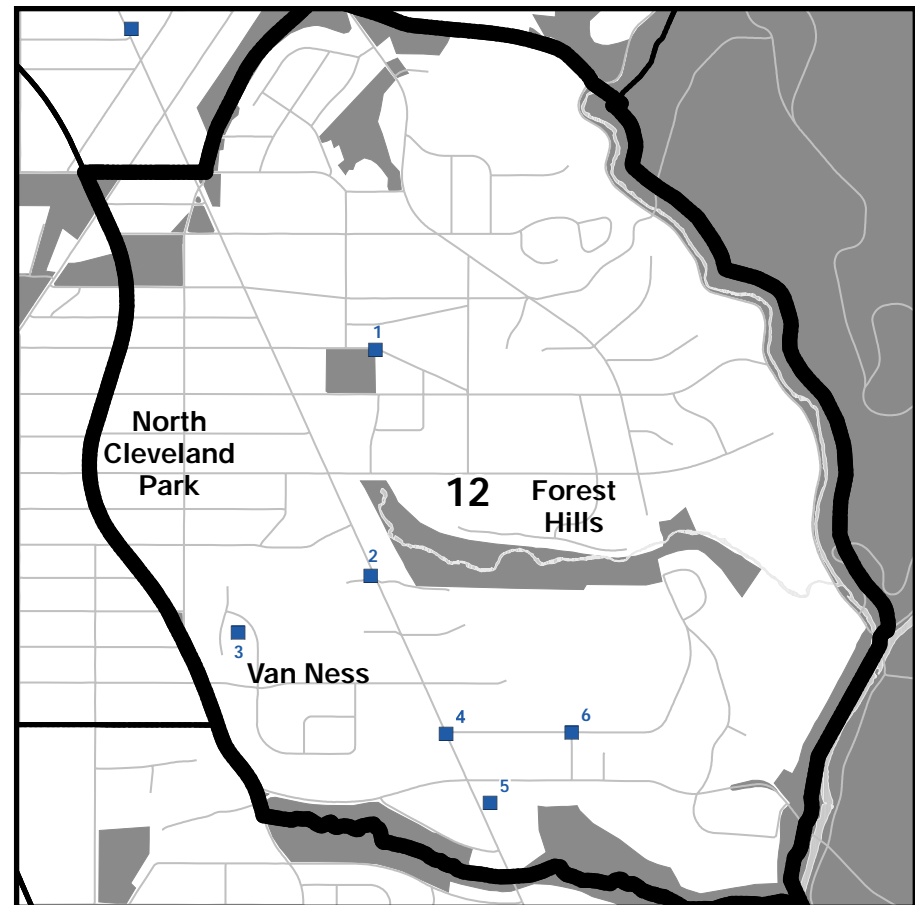
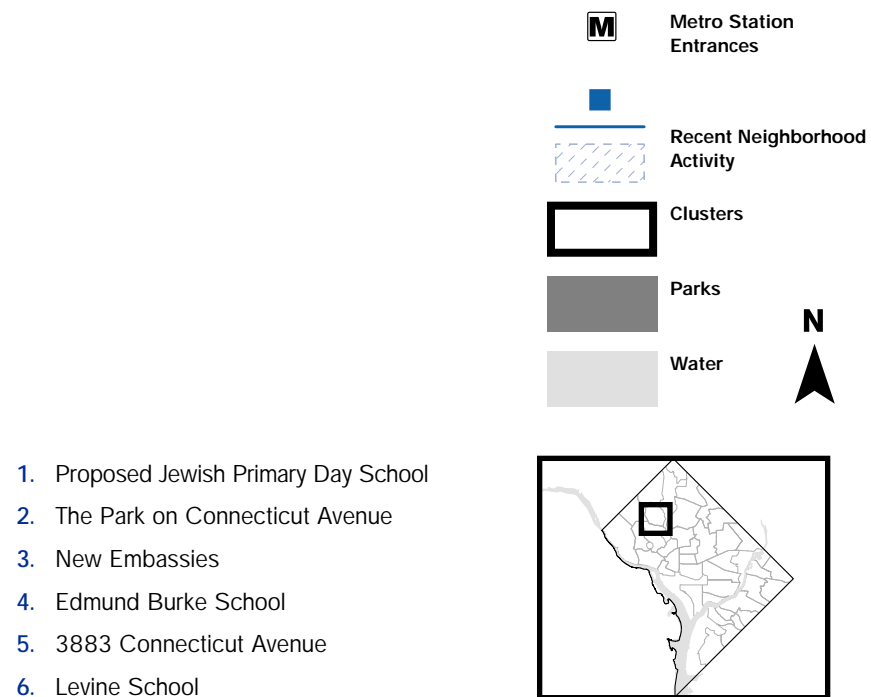
- *Proposed expansion of the Edmund Burke School on Upton Street.*
- *Proposed Jewish Primary Day School on Chesapeake Street.*
- *Proposed changes at the Levine School of Music on Upton Street.*

The Recent Neighborhood Activity map on the following page depicts the key activities in your cluster.

Edmund Burke School



Recent Neighborhood Activity in Cluster 12







### Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster worked with Cluster 10 to identify and rank the following 12 essential ingredients as vital for a livable community:

1. Government Accountability and Residential Development Controls
2. Traffic Management and Parking Enforcement
3. Commercial Retail Areas and Commercial Streetscape
4. Environment and Trees
5. Partnership With UDC
6. Other DC Facilities—Libraries, Parks, and Recreation Centers
7. Public Schools
8. Transportation Infrastructure
9. Quality of Life and Public Participation
10. Senior Services
11. Public Safety
12. Public Transportation

### Cluster Priorities

Participants from Clusters 10 and 12 were then asked to identify three priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, participants agreed on the following priority ingredients:

- Commercial Retail Areas and Commercial Streetscape
- Environment and Trees
- Partnership With UDC

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

## Developing Your SNAP

# 3

## How We Involved You

### Phase I: Start Up

- Conducted informal consultations with neighborhood leaders and hosted three community meetings with the Neighborhood Service Coordinator to introduce the SNAP process to the greater community. Overall, approximately 120 people were consulted throughout Ward 3.
- Recruited and formed a Cluster 12 Neighborhood Steering Committee. A Steering Committee meeting was held on April 2, 2001, during which it was decided that Clusters 10 and 12 would work together because of low initial citizen involvement and common issues relating to Connecticut Avenue. A second meeting was held on April 30, 2001.

### Phase II: Visioning and Identifying Essential Ingredients

- Convened a Neighborhood Cluster Workshop on May 19, 2001, at UDC to identify the essential ingredients for a healthy neighborhood and to establish priorities.

### Phase III: Action Planning

- Organized Action Planning Work Sessions from June to August 2001 to develop preliminary action plans for the top three priorities identified at the workshop. An e-mail user group was also established to share information.

### Phase IV: Validation

- Hosted a final Neighborhood Cluster Steering Committee meeting to review and validate the draft plan in late August 2001. The final draft was also sent out to members of the entire e-mail user group, who were asked to review, comment, and validate by mid-September 2001.

### Community Outreach

- Announced and publicized the SNAP-related meetings and workshop using a variety of outreach methods including announcing at Advisory Neighborhood Commission (ANC) and citizen association meetings, posting flyers, placing newspaper ads, and sending e-mail notification.
- More than 70 citizens from Clusters 10 and 12 participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas, and more.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

### Agency Commitment Highlights

In Cluster 12, some of the key actions that concerned citizens most received the following agency commitments:

#### Address Traffic and Transportation

- *District Department of Transportation (DDOT) is planning to conduct a traffic study of the Connecticut Avenue corridor.*
- *DDOT, in partnership with Howard University, is developing criteria to be used for implementing traffic-calming measures. DDOT will then work with the community to develop a plan and to implement traffic-calming measures.*
- *DDOT will complete a District-wide Bicycle Plan.*
- *DDOT will perform parking studies and will work with the Deputy Mayor for Planning and Economic Development (DMPED) to study the city's parking policies and to determine the feasibility of establishing municipal parking lots.*

- *As a result of the inventory currently being conducted, DDOT will make repairs to street signs in Wards 1 through 4.*

#### Improve Commercial Retail and Streetscape

- *DDOT will meet with ANC 3F and other community partners to determine the needs and desires for a Connecticut Avenue Streetscape Plan.*
- *DMPED has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance will be awarded on a competitive basis to approximately five neighborhood business districts per year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects such as a market study. Funding will also be provided to support neighborhood business resource centers.*

#### Protect and Beautify the Natural Environment

- *The Department of Parks and Recreation (DPR) will unveil a comprehensive open-space initiative. A master plan is also being designed that will examine public spaces and the use of parks.*
- *DDOT, in partnership with the Casey Trees Endowment Fund (CTEF), will conduct a city-wide survey of trees along city streets.*

#### Strengthen Residential Development Controls

- *A Ward 3 building and land regulation task force will be formed to deal with the many issues in the subject area. The task force will include the ANC and the following agencies: Office of Planning (OP), Department of Consumer and Regulatory Affairs (DCRA), Office of Zoning (OZ), Department of Health (DOH), and Office of the Corporation Counsel (OCC).*
- *The Fire and Emergency Medical Services (FEMS) department will hire one additional Fire Inspector for Ward 3.*

#### Improve Relations With UDC

- *The UDC President will create a UDC-community task force that is focused on improving relationships.*
- *UDC will conduct a master plan for the Van Ness Campus and will partner with the community on this effort.*

The next chapter is the centerpiece of the SNAP: the Action Plan. Specifically, it describes how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.

## Understanding the Plan

The Cluster 12 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 12 are as follows:

- Commercial Retail Areas and Commercial Streetscape
- Environment and Trees
- Partnership With UDC

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and institutional community, nonprofits, civic and citizen organizations, and individual citizens to create sustainable community improvement. During the SNAP process, many of the

priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

*Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.*

## The Action Plan

# 4

## Agency Responses to Citizen Priorities

## PRIORITY 1:

**Commercial Retail Areas and Commercial Streetscape**

Residents were concerned with commercial and retail development along the upper-Connecticut Avenue corridor. In Chevy Chase, the concern is that of keeping the retail areas as viable neighborhood-serving commercial districts. Residents expressed that the recent closing of the Avalon Theater threatens that stability. In the Van Ness area, the concerns are those of attracting more neighborhood-serving retailers, creating an identity for the area, and developing a better streetscape in cooperation with UDC.

## OBJECTIVE 1:

Maintain the Integrity of the Connecticut Avenue commercial areas and the neighborhood-serving retailers.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1733	Prohibit commercial expansion into the residentially zoned areas just east and west of Connecticut Avenue from Tilden Street to Chevy Chase Circle.	Cluster-wide	OP	1254	The Office of Planning (OP) will review any commercial expansion proposed to ensure that it is consistent with the Comprehensive Plan of 11DCMR	FY2002
1734	Encourage embassies (especially in the Van Ness area) to support or subsidize retail businesses with products from their countries to provide a connection to the local community and to add to the retail diversity.	Cluster-wide	Community	6704	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1735	Have the community continue to support an adequate number of retail liquor establishments (classes A and B) to provide for an adequate supply of such products and competition among retailers. However, the number of establishments should be limited so as not to degrade establishments into having to make such sales (singles, etc.) that could induce bad behavior by their customers.	Cluster-wide	ANC 3F	1256	ANC 3F will monitor the number of retail liquor establishments to make sure balance is achieved.	Ongoing



## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 1: **Maintain the Integrity of the Connecticut Avenue commercial areas and the neighborhood-serving retailers.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1736	Have the community continue to support liquor licenses for restaurants (class C) where customer decorum and behavior is in conformity with neighborhood standards. Do not allow so many as to drive out other needed retail businesses, however.	Cluster-wide	ANC 3F	1257	ANC 3F will monitor the number of retail liquor establishments to make sure balance is achieved.	Ongoing
1737	Ensure that the community protests any proposal for other liquor licenses such as those for nightclubs (class CN) before any are established.	Cluster-wide	ANC 3F	1258	ANC 3F will monitor the number of retail liquor establishments to make sure balance is achieved.	Ongoing
1738	Understand that the community insists that the city and its associated agencies continue to support and maintain city institutions such as UDC, Chevy Chase Library, Chevy Chase Community Center, and DC Fire Stations because they contribute significantly to the vitality of our commercial areas and communities.	Cluster-wide	UDC	1262	The University of the District of Columbia (UDC) welcomes the support of the community as a full partner and neighbor. The UDC President will discuss this action with neighbors at the quarterly meeting.	FY2002
			DPR	1260	The Department of Parks and Recreation (DPR) will support the city's efforts to coordinate (assistance) and to maintain these institutions.	Ongoing
			DCPL	1259	DC Public Libraries (DCPL) will develop a short- and long-range Master Facilities Plan, which includes a feasibility study, capacity requirements forecast, financing and capital budget plan, and synchronization of major renovations. A needs assessment regarding the Chevy Chase Library will be included.	FY2002
			FEMS	7245	The Fire and Emergency Medical Services (FEMS) has its Capital Improvement Plan in place to maintain, repair, or replace its existing facilities. In addition, FEMS will hire three additional Fire Inspectors.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 1:

**Commercial Retail Areas and Commercial Streetscape**

OBJECTIVE 1:

Maintain the Integrity of the Connecticut Avenue commercial areas and the neighborhood-serving retailers.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1738	Understand that the community insists that the city and its associated agencies continue to support and maintain city institutions such as UDC, Chevy Chase Library, Chevy Chase Community Center, and DC Fire Stations because they contribute significantly to the vitality of our commercial areas and communities.	Cluster-wide	OP	1261	OP will support the other agencies as appropriate to maintain those city institutions.	Ongoing
			Community	6478	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1739	The community insists that the city and its associated agencies maintain and support a variety of retail establishments, such as bookstores, cleaners, banks, and paint stores, as well as institutions, such as churches, that serve our residents.	Cluster-wide	OZ	9732	The Office of Zoning (OZ) will be referring neighborhood commercial overlays to maintain and support a variety of retail establishments that are compatible with the surrounding neighborhood to the OP for review, report, and possible set down.	Ongoing
			OP	1264	The OP is committed to a vital and varied commercial community that supports the needs of the city residents and shoppers.	Ongoing
			DMPED	6708	Technical Assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified Community Based Organizations (CBOs) with commercial revitalization initiatives. In addition, the ReStore DC neighborhood commercial revitalization program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3 to 5 years to develop and implement a community-based commercial revitalization plan.	FY2002
			Community	6479	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 2: **Ensure that commercial retail areas remain in sympathy with surrounding residential areas.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1740	Require that all new developments be reviewed to ensure compatibility with current retail areas and surrounding neighborhoods.	Cluster-wide and Connecticut Avenue	OZ	9731	OZ will be referring neighborhood commercial overlays to maintain and support a variety of retail establishments that are compatible with the surrounding neighborhood to the OP for review.	Ongoing
			OP	9730	Matter-of-right development is reviewed for conformance with the applicable zoning regulations at the time the building permit is issued. The permitted uses are specified with the zoning regulations and are further reviewed at the time the Certificate of Occupancy is issued. Any special exception uses must demonstrate "no adverse impact" and must receive a public hearing at the Board of Zoning Administration (BZA). The OP evaluates any special exception use and potential adverse effects on the neighborhood and makes a recommendation to the Board of zoning Administration (BZA).	Ongoing
1741	Establish merchant associations along Connecticut Avenue as a way to improve relations and to coordinate maintenance and improvements.	Connecticut Avenue	Community	1267	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DMPED	6480	Merchant associations are established through private-sector initiative, not government. Technical assistance is available to assist merchant associations in the start-up phase and to grow and expand.	FY2002
1742	Ensure that sidewalk cafés are properly regulated and controlled.	Cluster-wide and Connecticut Avenue	DCRA	1269	The Department of Consumer and Regulatory Affairs (DCRA), in conjunction with the Department of Public Works (DPW), monitors the activities associated with sidewalk cafés.	Ongoing
			DDOT	9733	DDOT currently chairs the Public Space Committee and approves or denies sidewalk café permits. We will continue to work with ANCs and DCRA on enforcement issues.	Ongoing
			ANC 3F	1268	ANC 3F will work with DCRA and DDOT to ensure that sidewalk cafés are properly regulated.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 3: **Improve the appearance of the Connecticut Avenue corridor.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1743	Encourage all property owners and retailers along Connecticut Avenue to improve the appearance of the front and rear of their properties and establishments by (1) cleaning daily (sweeping, etc.); (2) placing trash and garbage in closed containers; (3) providing regular pickup of trash; (4) periodically painting and making improvements to exterior; (5) working with community to improve tree boxes; and (6) periodically cleaning tree boxes.	Connecticut Avenue from Tilden Street to Nebraska Avenue	DPW	1271	Solid Waste Education and Enforcement Program (SWEEP) inspectors will work with business owners to explain their responsibilities. For more information, please contact your Neighborhood Service Coordinator at 202-282-7952.	FY2002
			DDOT	7336	DDOT will inspect these locations for appropriate determination of streetscape improvements.	Ongoing
			Community	1270	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1744	Work with DC-contracted firms (such as VMS) to ensure that curbs, sidewalks, and streets are in good repair and are attractive.	Connecticut Avenue	DDOT	1273	DDOT will determine the pavement conditions of these locations where necessary. Design will be developed in FY2003, and construction will be completed in the "out years."	FY2003
			Community	1272	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 3: **Improve the appearance of the Connecticut Avenue corridor.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1745	Encourage the development of a Business Improvement District (BID) along Connecticut Avenue (possibly from the Taft Bridge to the Chevy Chase Circle).	Connecticut Avenue	DMPED	1274	The DC Main Streets program initiative, which is part of the ReStore DC neighborhood commercial revitalization program, will select up to five neighborhood commercial and retail districts within its first year and a comparable number per year as the initiative progresses and expands. The Main Streets office will competitively award a full range of technical assistance to assist selected DC neighborhood districts in competing to increase revenues and to grow. A strong Main Streets candidate CBO must primarily demonstrate a history of cooperation and continued organization among business owners, neighborhood residents, community development corporations, and other civic and religious associations; a thorough understanding of the demographics, strengths, and constraints of the commercial district and surrounding communities; a history of having successfully implemented District and neighborhood enhancement projects within recent years; a preliminary vision for how area stakeholders envision the District's being revitalized; an ability to match funds from the District and to become successful and self-sufficient within a 5-year period; and an understanding of the Main Streets Four Point Approach. For neighborhood business district CBOs not designated as local Main Street programs, Technical Assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. All interested CBOs should contact John McGaw of DMPED (202-727-6705) to determine the status of this new initiative.	FY2002
188	Develop a Connecticut Avenue streetscape plan from Tilden Street to Chevy Chase Circle.	Connecticut Avenue from Tilden Street to Chevy Chase Circle	DDOT	721	DDOT will investigate the area to determine streetscape improvements and will schedule a meeting with ANC and the community to develop an appropriate plan.	FY2003

## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 3: **Improve the appearance of the Connecticut Avenue corridor.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1747	Develop a plan to improve the appearance of UDC along Connecticut Avenue.	UDC	UDC	1276	The Dean for Community Outreach and Extension Services initiated improvement planning in August 2001, after consulting with Cluster members. Phase 1 of the plan was implemented by an extension agent and University Services in October 2001 and included neighborhood volunteers planting flowers on November 3, 2001. Tree boxes in front of UDC have been cleaned and replanted by members of Cluster 12. Our extension agent will continue to work with neighborhood volunteers for spring cleanup.	FY2002
			DDOT	6710	DDOT will inspect these locations for appropriate determinations of streetscape improvements.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 4: **Ensure safety of customers and pedestrians in the commercial areas.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1748	Encourage a greater police presence to reduce crime (such as petty theft) and undesirable behavior in and around the commercial retail areas.	Cluster-wide	MPD	1277	MPD's District 2 will assess personnel capacity to establish business beats in and around the commercial establishments in this Cluster.	FY2002
1749	Request that "Yield to Pedestrians—DC Law" safety signs be placed within the commercial areas and at main pedestrian crossing points.	Cluster-wide, particularly Connecticut Avenue	DDOT	1279	DDOT concurs and is awaiting delivery of pedestrian safety markers for installation. DDOT will work with ANC on placement of markers in this Cluster.	FY2003
			Community	1278	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1750	Request additional pedestrian safety measures in conjunction with a Connecticut Avenue streetscape plan.	Connecticut Avenue	DDOT	1280	DDOT will investigate the area to determine streetscape improvements and will schedule a meeting with ANC and the community to develop an appropriate plan. Also note that DDOT, in partnership with Howard University, is designing criteria for traffic-calming measures during FY2002 and for implementing during out years. The results from the Howard University study will be used to address the traffic-calming issues city-wide.	FY2003



## Agency Responses to Citizen Priorities

PRIORITY 1: **Commercial Retail Areas and Commercial Streetscape**OBJECTIVE 5: **Maintain and improve parking options in commercial areas.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1751	Have the community continue its support for existing special exceptions for parking in residentially zoned areas as long as no problems exist and conditions are adhered to.	Cluster-wide	Community	6711	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1752	Conduct a parking study along the Connecticut Avenue commercial corridor to explore possible options, including those that would not lead to a net gain in parking but would instead encourage alternative transportation methods (e.g., Metro).	Connecticut Avenue	DDOT	1282	DDOT will perform parking studies and will work with DMPED to study the city's parking policies and to determine the feasibility of establishing municipal parking lots.	FY2003

## Agency Responses to Citizen Priorities

PRIORITY 2:

**Environment and Trees**

Residents were concerned with issues involving the natural environment such as green space, park maintenance, trees and tree care, and restoration and biodiversity of natural areas. The vitality of these neighborhoods depends on this effort because they are largely defined by the trees and green space around them. Although citizens noted that the city has neglected environmental issues for a long time, they hope that the generous gift of the Casey Trees Endowment Fund (CTEF) is an important first step. Residents in this Cluster look forward to working with CTEF and the District in the coming months.

OBJECTIVE 1:

Protect the natural environment, enhance natural resources, and restore biodiversity.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1753	Develop a City Plant List of those plants that are consistent with the mid-Atlantic ecosystem and will improve the microclimate of the District (and Cluster); use the list in all city planting.	City-wide	DDOT	1284	DDOT will contact the new City Forester, Mark Buscaino.	Ongoing
			CTEF	1283	You can contact Sheila Hogan, Executive Director of CTEF, at 202-833-4010.	
1754	Meet with the city and the National Park Service (NPS) to develop a plan to enhance the natural features of the area. Include a plan to restore the edge of Rock Creek Park with native (mid-Atlantic) trees and underbrush.	Cluster-wide	NPS	1286	You can contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	

## Agency Responses to Citizen Priorities

PRIORITY 2: **Environment and Trees**OBJECTIVE 1: **Protect the natural environment, enhance natural resources, and restore biodiversity.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1754	Meet with the city and the NPS to develop a plan to enhance the natural features of the area. Include a plan to restore the edge of Rock Creek Park with native (mid-Atlantic) trees and underbrush.	Cluster-wide	DDOT	6713	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 about areas in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retail the Landscaping Division. Street trees and maintenance will be transferred to DDOT. Also note that the area beyond the Oregon Avenue road right-of-way is under the purview of NPS.	Ongoing
			DPR	1285	Rock Creek Park is under the jurisdiction of the NPS. DPR will support and, if necessary, participate in discussions and plans involving NPS and DDOT (the two primary entities for this issue). These meetings, initiated by DPR, have begun, but no actions or timeline has yet been established.	Ongoing
1755	Evaluate existing streams and develop criteria to minimize the effect of new development on water quality, particularly that of the Chesapeake Bay.	City-wide	DOH	1287	DOH's water quality program will continue to perform this action. The water quality program can be contacted at 202535-2190.	Ongoing
			NPS	1288	You can contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
1756	Develop standard specifications for District agencies that provide for "green" installations (e.g., permeable sidewalks, driveways, and parking areas).	City-wide	DDOT	9735	DDOT will explore the possibility.	Ongoing
			DOH	1289	The DOH Environmental Health Administration has specific environmental programs related to hazardous materials, water, air, and community hygiene. The administration's purview does not encompass sidewalks, driveways, or parking areas. DOH suggests that this item be placed with DPR, DPW, or DDOT.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 2: **Environment and Trees**

OBJECTIVE 1: Protect the natural environment, enhance natural resources, and restore biodiversity.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1757	Develop and implement a plan to restore aquatic life to local watersheds including Broad Branch and Soapstone Creek.	Cluster-wide	DOH	1290	DOH's Fisheries Program will continue to perform this activity. The contact number for the fisheries program is 202-535-2260.	Ongoing
			NPS	1291	Rock Creek Park is already working with the DC Office of Fisheries and the Wilson Bridge Mitigation Project to bring anadromous fish back to the Maryland line; the issue will also be addressed in Rock Creek Park's General Management Plan, which was due out in summer 2002.	FY2002
1758	Study the feasibility of taking streams out of pipes, and provide environmental improvements. (Suggest Broad Branch and Soapstone Creek.)	Cluster-wide	DOH	1292	DOH's water quality program will continue to monitor the District's streams and to determine the need for environmental improvements.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 2: **Environment and Trees**

OBJECTIVE 2: Provide for a range of uses (active and passive) at the various regional and neighborhood parks and open spaces.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1759	Develop a plan to protect and enhance existing park resources, including documenting public parks and green open space along with vacant lots used for community gardens. Have the plan create a hierarchy of parks and open spaces throughout the two clusters. The plan should also identify new opportunities for parks and green space such as natural rain gardens.	Cluster-wide	DPR	1294	DPR will unveil a comprehensive open-space initiative in spring that will address many of these issues. A DPR master plan that will examine public space and use of parks is also being designed; this effort will have a large public-input component. Meetings in each Ward have yet to be scheduled, but they will be advertised well in advance. If you have suggestions for the master plan, please call Karen Miller of DPR at 202-673-7665.	FY2002
			Community	6481	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			NPS	1295	NPS is addressing this issue as a part of the General Management Plan, which will be released in summer 2002.	FY2002
1760	Through a public and private partnership between schools (both public and private) and other institutions, identify needs for open space, including shortages; generate plans for implementation.	Ward-wide	Community	6716	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DCPS	1297	DPR should take the lead on the long-term needs assessment, if funding is provided. DCPS will assist DPR in this effort.	Out Years
			DPR	1298	DPR and DCPS meet weekly to discuss use of buildings and fields. Open-space issues can also be discussed. Those meetings cover a range of issues and plans for the short term and long term. If you would like more information, contact DPR's Chief of Staff at 202-673-7665.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 2: **Environment and Trees**

OBJECTIVE 2: Provide for a range of uses (active and passive) at the various regional and neighborhood parks and open spaces.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1761	Develop a pedestrian and bicycle pathway system to provide physical connections between the various parks and open spaces. Include items such as a pedestrian bridge over Soapstone Creek.	Cluster-wide	DDOT	6717	DDOT will conduct a District-wide Bicycle Plan beginning in FY2002, with completion in FY2003. Contact the Bicycle Program Manager at 202-671-2331 for further information.	Ongoing
			NPS	1300	NPS will work with DDOT on this effort. Contact Rick Metzinger, Bicycle Coordinator at the National Capital Region's Office of Land Use and Planning, for more information.	
			DPR	1299	The NPS is a primary player in the development of these types of plans, but where applicable, DPR will work with DDOT to accomplish the same. (Several meetings between DDOT and DPR to discuss bike and pedestrian pathways have already taken place.)	Ongoing
1762	Provide for better maintenance and care of public spaces such as the median on Tilden Street and the triangle parks at Ellicott Street and Connecticut Avenue.	Cluster-wide	DDOT	7337	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 about areas in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retain the Landscaping Division. Street trees and maintenance will be transferred to DDOT.	Ongoing
			NPS	6718	NPS is willing to meet with DPR to discuss this action further. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	

## Agency Responses to Citizen Priorities

PRIORITY 2:

**Environment and Trees**

OBJECTIVE 2:

Provide for a range of uses (active and passive) at the various regional and neighborhood parks and open spaces.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1763	Develop partnership program among the District, NPS, and residents for maintaining the first 50 feet of Rock Creek Park.	Cluster-wide	DDOT	9741	Community should contact DPW and DDOT on an individual basis or report to 202-727-1000 areas in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retail the Landscaping Division. Street trees and maintenance will be transferred to DDOT. Also note that the area beyond the Oregon Avenue road right-of-way is under the purview of NPS.	Ongoing
			NPS	6719	NPS is willing to meet with DPR to discuss further. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
			DPW	1303	DPW will support this effort as needed.	FY2002
1764	Develop an open-space plan for the UDC campus and the surrounding streets.	UDC	UDC	1304	UDC initiated the development of a master plan for the main campus. Members of the Cluster Steering Committee and the ANC will be invited to participate in the planning process. The planning process was completed in March 2002. The UDC President met with some Chevy Chase neighbors on January 18, 2002, and with Cluster 10 neighbors in February. Community members interested in participating should contact Ms. Linda Freeman, Assistant to the Dean of Community Outreach and Extension, at 202-274-7011 to provide contact information.	FY2002
			OP	6720	The OP will support UDC in this effort.	FY2003
1765	Complete a feasibility study to identify the need for and possible location of an outdoor pool in Ward 3.	Ward-wide	DPR	4070	DPR is working on this issue in consultation with the Council Member of Ward 3, who is taking the lead. This project should be more clearly and publicly defined in the next several months.	FY2002



## Agency Responses to Citizen Priorities

PRIORITY 2: **Environment and Trees**

OBJECTIVE 3: Implement an aggressive campaign to maintain existing trees and to promote planting of new trees.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
189	Identify existing tree ordinances affecting street trees and other trees and green space, including those related to Tree and Slope Protection Overlay (ii DCMR 1511). Investigate the feasibility of a tree overlay for the Cluster. Where feasible, prepare a tree overlay that includes location and type of trees, which, in turn, can be used as a basis to identify locations for tree removal or replacement or both. Street tree replacement should be based on criteria such as environmental benefits, growth rate, and esthetic and historic value.	Cluster-wide	OP	724	The OP will survey the existing regulations and will make recommendations as appropriate. The OP will review and provide recommendation on any application submitted by the community for a tree and slope overlay. The OP will encourage additional coordination with the tree and landscape division on projects under the OP's review.	FY2002
			DDOT	1891	DDOT ordinances affecting trees and other green spaces are regulated by DCMR 24 and DC law 8-21. DDOT, in partnership with CTEF, began conducting a city-wide survey of city trees in the summer of FY2002.	FY2002
			CTEF	723	Contact Sheila Hogan, Executive Director of CTEF, at 202-833-4010.	
			Community	6149	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
190	Develop and implement a public and private tree maintenance program and associated programs as appropriate, on the basis of current ordinances. At the same time, reinforce existing programs to improve maintenance programs (e.g., monitor bagging of new trees for better watering).	City-wide	DDOT	726	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers containing tree maintenance information in neighborhoods with newly planted city trees.	Ongoing
			CTEF	725	Contact Sheila Hogan, Executive Director of CTEF, at 202-833-4010.	

## Agency Responses to Citizen Priorities

PRIORITY 2:

**Environment and Trees**

OBJECTIVE 3:

Implement an aggressive campaign to maintain existing trees and to promote planting of new trees.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
191	Educate and inform residents on proper tree care (District-wide) through use of brochures, media, and the District's website. Include materials showing how to request removal or replacement (or both) of a tree. Publicize tree-trimming responsibilities and enforcement of maintenance requirements for property owners.	City-wide	DDOT	728	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers containing tree maintenance information in neighborhoods with newly planted city trees.	FY2002
			CTEF	727	Contact Sheila Hogan, Executive Director of CTEF, at 202-833-4010.	
1766	Identify and encourage opportunities for adoption of District trees by property owners, both residents and business owners. To encourage "ownership" of street trees, implement a program of signing an ownership and maintenance agreement. Establish continuing programs such as sessions at the library once a year, or as part of Community Center day, involving the schools (possibly 6th graders from each school each year) to develop an ongoing awareness.	City-wide	DDOT	4073	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers containing tree maintenance information in neighborhoods with newly planted city trees.	Ongoing
			CTEF	4072	Contact Sheila Hogan, Executive Director of CTEF, at 202-833-4010.	
			Community	6484	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

## PRIORITY 3:

**Partnership With UDC–Van Ness Campus**

Residents have long been concerned about the connection between UDC on Connecticut Avenue and the surrounding communities. Concerns range from appearance and maintenance of the buildings and grounds to the lack of community involvement with the university and its administration. Residents worked with UDC's Dean of Community Relations, who is a participating member of the Steering Committee, to develop this section of the SNAP.

## OBJECTIVE 1:

Establish an ongoing relationship between UDC and the surrounding community.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
192	Through the Dean of Community Relations, organize a quarterly meeting with the UDC President and the surrounding community, including ANCs and community organizations.	UDC	UDC	730	The Dean of Community Outreach and Extension Services has been authorized to work with the Cluster 12 Executive Committee to schedule a meeting between the UDC President and neighbors, with quarterly meetings to follow.	FY2002
			Community	6150	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1767	Consider developing a UDC-community task force to focus on improving relationships.	UDC	UDC	4075	The UDC President will create a UDC-community task force as a result of the quarterly meetings with neighbors, which will focus on continually improving the relationship between UDC and the neighborhood. The Dean of Community Outreach and Extension Services has an advisory committee that meets quarterly and includes representatives from every Ward in the city, including two members from the Van Ness neighborhood.	FY2002
			Community	6485	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**OBJECTIVE 2: **Beautify the UDC–Van Ness Campus**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1768	Create a comprehensive plan for improving the appearance of UDC and for making it more navigable. Involve experts including architects, landscape architects, and students in this process.	UDC	UDC	4076	The Master Plan will address the appearance of UDC and will include consideration of display maps to make the campus more navigable. The Master Plan Process Team includes architect and landscape architect as well as student, faculty, and administrator input. Citizen input will also be included.	FY2002
1769	Organize neighbors, local businesses, and UDC to plan, plant, and maintain flowers and trees by UDC and the business district.	UDC	UDC	4078	Phase One was completed on November 3, 2001. A continuing relationship with neighbors and local businesses for this purpose will be maintained by the University Cooperative Extension Service.	FY2002
			Community	6486	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1770	Repair sidewalks in front of UDC's Building 52, at 4340 Connecticut Avenue.	UDC	DDOT	4079	DDOT will inspect this location for appropriate determination of streetscape improvements.	Ongoing
1771	Maintain tree boxes in front of Building 52.	UDC	UDC	4080	This action was authorized and completed October 2001 by UDC Cooperative Extension and University Services, with cooperation of local retailers.	FY2002
1772	Decorate UDC buildings with banners and flags like those on museums and homes. The ones facing Connecticut Avenue should be a campus and neighborhood design effort.	UDC	UDC	4081	Banners have been installed on the outside of Building 52 on the corner of Connecticut Avenue and Yuma Street. Additional banners will be discussed with neighbors.	FY2002
1773	"Soften" the interior of the main entrance with flags and banners by the escalator, indoor plants, and the removal of paper signs.	UDC	UDC	4082	The Master Planning Committee will address this issue, with leadership from the Vice President of University Advancement.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**OBJECTIVE 3: **Make UDC easier to navigate.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1774	Erect a map of the campus on Connecticut Avenue to the right of the main entrance, and improve all other existing campus maps.	UDC	UDC	4083	External display maps of the campus will be updated, and one will be located at the entrance.	FY2002
1775	Improve signage on campus and in garages.	UDC	UDC	4084	Master Planning Committee is addressing this issue for action.	FY2002
1776	Improve lighting on campus and in garages.	UDC	UDC	4085	University Services has improved some lighting on campus and in garages. Working with Master Planning Committee, it will continue to address this issue.	FY2002
1777	Give each building a name, not just a number. For the short run, use generic names (e.g., Administration Building). Eventually, name the buildings for large donors and for people who have made other significant contributions to UDC.	UDC	UDC	4086	The Board of Trustees, with the Vice President of Advancement, is developing a policy to name buildings.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**

OBJECTIVE 4: Increase community participation in UDC events, classes, and facilities.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1778	Have UDC better advertise its programs and events in the local newspapers, on the radio, and so forth.	UDC	UDC	4087	UDC publishes a newspaper-type advertisement twice a year and sends it to more than 100,000 city homes. The Vice President of Advancement is tasked with increasing public information to District residents. Fuller implementation of marketing, including advertising, will require a \$225,000 increase in the marketing budget for FY2002 and an increase of \$275,000 in FY2003.	FY2002
193	Erect two kiosks with information about UDC and neighborhood activities, including events sponsored by the ANCs, the Forest Hills Citizens Association, and the embassies. The kiosks would be on the UDC plaza by Connecticut Avenue and near the Metro escalator.	UDC	UDC	732	The report from the Master Plan that addresses the proposal to erect a kiosk on Connecticut Avenue was scheduled to be completed in March 2002. At that time, neighbors were informed about the likelihood of the kiosk's being erected. UDC is supportive of the idea, but funding may be an issue. UDC will not know the funding need until the Master Plan is submitted to the President.	FY2002
			Community	6151	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1779	Explore use of the garden plot on campus as a community garden for Cluster residents.	UDC	UDC	4088	This interest was raised by the Dean of Community Outreach and Extension Services with University Services and was being explored for implementation in Spring 2002.	FY2002
1780	Explore making the UDC library available for non-student use.	UDC	UDC	4089	The UDC library is available to District residents for use. Borrowing priority is currently for registered students. The extension of privileges to residents will be explored.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**OBJECTIVE 4: **Increase community participation in UDC events, classes, and facilities.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1781	Explore expanding nonstudent use of the swimming pool by having lap times on a schedule convenient for office workers. If possible, create an evening or weekend water aerobics class.	UDC	UDC	4090	This suggestion is being explored as a benefit of being a Friend of the University. Safety issues will be investigated. Neighbors currently use tennis courts on “as available” basis.	Ongoing
1782	Create an evening and weekend program of personal enrichment classes, such as those given through the DC community centers.	UDC	UDC	4091	Enrichment classes are offered to senior citizens. The Director of Continuing Education will explore the feasibility of offering fee-based enrichment seminars and programs to other residents as well.	FY2002
194	Create a large, easy-to-read sign in the plaza facing Connecticut Avenue and announcing events open to the public, such as concerts and films. The design would be a combined university and neighborhood effort.	UDC	UDC	733	Erection of kiosks may meet this need. Discussion with members of Cluster 12 and the ANC will take place during quarterly meeting with the UDC President.	FY2002
1783	Investigate making registration easier for nondegree students.	UDC	UDC	4092	UDC is piloting noncredit registration on the street (retail) level of Building 52, at the corner of Connecticut Avenue and Yuma Street.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**OBJECTIVE 5: **Increase Neighborhood, Local Business, and University Connection.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1784	Organize tours of campus that include information on UDC history, current programs, special events, and facilities that are open to nonstudents.	UDC	UDC	4093	Tours of the campus may be arranged through the Admissions Office. Expanding this option will be explored by the Vice President of Advancement.	FY2002
1785	If none exist, create tutoring and mentoring programs using area residents.	UDC	UDC	4094	Residents currently volunteer to mentor students, including monitoring labs. The Vice President of Academic Affairs is the point of contact for this program.	FY2002
1786	Establish a Friends of UDC Club.	UDC	UDC	4095	The Vice President of Advancement is tasked by the UDC President with this responsibility.	FY2002
1787	If none exists, ask UDC to create a UDC speakers' bureau using area residents who might be of interest to the university as well as students and faculty who might be of interest to area residents. Topics could represent a wide variety of subjects such as the Anacostia River and related environmental interests.	UDC	UDC	4096	A speaker's bureau exists but has not been active since downsizing occurred. The Vice President of Advancement will consider this request for action.	Ongoing



## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**

OBJECTIVE 6: Increase the use of the UDC facilities for events of interest to students, faculty, and area workers and residents.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1788	Conduct market research on the types of events that would attract residents, workers, students, and faculty. Options include film, live jazz, and lectures.	UDC	UDC	4097	The Director of Continuing Education will initiate this needs assessment.	FY2002
1789	Create a task force and contact potential allies for the effort, including Fannie Mae, Intelsat, neighboring embassies, the Forest Hills Citizens Association, and tenant and condo owners associations along Connecticut Avenue. Other potential allies include Politics and Prose, which may want to use the auditorium for the more popular events in its lecture series, and area restaurants, which would benefit from the higher volume of foot traffic.	UDC	UDC	4099	UDC facilities are available for rental. Use must be related to UDC's educational mission. A task force may not be necessary. Existing advisory groups and meetings with the President may suffice.	FY2002
			Community	4098	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1790	Create a structure for an organization to accomplish this objective. Develop a name for the series, as well as a budget for it.	UDC	UDC	4100	UDC offers several cultural and sports events that are open to the public. This is an issue of marketing and publicity. Funds have been insufficient for this type of promotion. Increasing appropriation for this purpose will be pursued by Vice President for Advancement.	Ongoing
1791	Hold trial events to test the market, and then develop a complete schedule for the following year.	UDC	UDC	4101	Events are scheduled. Interest has been demonstrated. \$50,000 is needed for promotion of existing events.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**

OBJECTIVE 6: Increase the use of the UDC facilities for events of interest to students, faculty, and area workers and residents.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1792	Investigate advertising channels (e.g., Metro, newspapers).	UDC	UDC	4102	This action is an issue of marketing and promotion, as well as funding.	Ongoing
1793	Raise funds to refurbish auditorium interior.	UDC	UDC	4103	The Master Plan, which was submitted to the UDC President in March 2002 and detailed plans for refurbishing the auditorium.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**

OBJECTIVE 7: Beautify the Van Ness commercial area along Connecticut Avenue, and increase the green space in front of UDC.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1794	Organize neighbors, local businesses, city staff members, UDC, and students into a task force to plan, plant, and maintain flowerbeds and tree niches along Connecticut Avenue in the Van Ness business district. This effort would include adding new green space in front of the UDC campus. The U.S. Department of Agriculture (USDA) has money available through UDC to be used for this purpose.	UDC	UDC	4106	This action has been initiated. The Master Plan addressed the issue of new green space in front of the UDC campus.	FY2002
			Community	6487	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1795	Through the established task force and agreed-on process, develop a comprehensive plan for improving the appearance of UDC and the Van Ness business district.	UDC	UDC	4108	The Master Planning Committee is functioning, and neighborhood participation is anticipated.	FY2002
			Community	4107	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1796	Develop a cost estimate for the comprehensive plan, and explore various funding mechanisms.	UDC	UDC	4109	The Master Planning Committee is addressing these issues.	FY2002
1797	Install improvements and plant landscaping per plan. Consider organizing the installation around other community events such as a community cleanup day or a “Taste of Van Ness” event.	UDC	UDC	4110	The Vice President of Advancement will address this suggestion.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3: **Partnership With UDC–Van Ness Campus**

OBJECTIVE 7: Beautify the Van Ness commercial area along Connecticut Avenue, and increase the green space in front of UDC.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1798	Develop a plan and process to maintain the landscaping and streetscape using the various partners involved.	UDC	UDC	3158	University Services and UDC Cooperative Extension Service are working on maintaining improvements.	FY2002
			Community	4111	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1799	Promote the new landscaping and streetscape, as well as the partnerships created through the process, such as getting an article written in local newspapers about the community volunteers and the new neighborhood relationship with UDC.	UDC	UDC	3160	The Communications Office will develop articles and news releases. Some news releases have already been issued.	FY2002
			Community	3159	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

## Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

### Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that they become clean, safe, and healthy neighborhoods. Through a Core Team approach,

13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs.

### Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform including facilities, curriculum, and staffing. In FY2002, another set will be selected, as in FY2003. Several existing schools will serve as a pilot for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

### Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The

initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

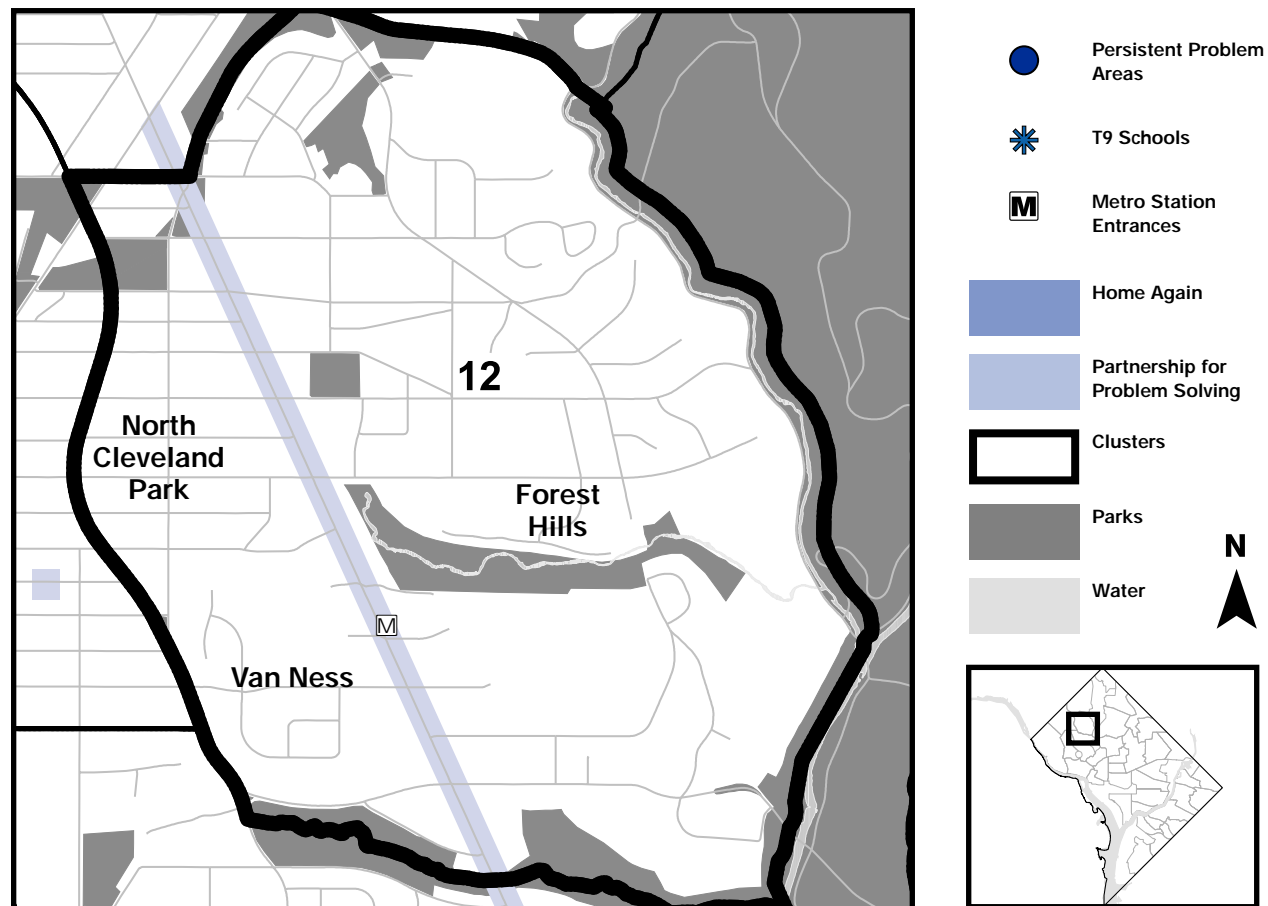
### Partnership for Problem Solving

Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

## Other Neighborhood Initiatives

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Neighborhood Initiatives in Cluster 12



## Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on this page depicts the above-mentioned initiatives that are located in your Cluster.

Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

#### Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

#### Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

#### Role of Your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During the coming year, Robert Collins will continue to work with you and the District Department of Transportation on the Ward 3 Traffic Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team and will initiate a Strategic Development Plan for the Upper Wisconsin Avenue corridor in Cluster 11.

What Happens  
Now

6





The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood Action website at <[www.neighborhoodaction.dc.gov](http://www.neighborhoodaction.dc.gov)> or at your local library.

## Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 12 FY2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Clusters 10 and 12 Visioning Workshop Summary Report	Summer 2001	DC Government, DC Office of Planning
Cluster 12 Databook	Winter 2001	DC Government, DC Office of Planning
Ward 3 Plan	1998	DC Government, DC Office of Planning
City-wide Comprehensive Plan	1998	DC Government, DC Office of Planning
Connecticut Avenue Corridor Study Preliminary Report	1986	DC Government, DC Office of Planning

## Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

# Your District Representatives

**Anthony A. Williams**  
Mayor

**Kelvin Robinson**  
Chief of Staff

**John Koskinen**  
City Administrator

## Council of the District of Columbia

**Linda W. Cropp**  
Council Chair

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**Jim Graham**, Ward 1

**Jack Evans**, Chair Pro Tempore / Ward 2

**James C. Lively**, Chair, Advisory Neighborhood  
Commission (ANC) 3B

**Kathleen Patterson**, Ward 3

**Adrian Fenty**, Ward 4

**Nancy J. MacWood**, Chair, ANC 3C

**Vincent Orange**, Ward 5

**Sharon Ambrose**, Ward 6

**John W. Finney**, Chair, ANC 3D

**Kevin Chavous**, Ward 7

**Sandra Allen**, Ward 8

**Jill Diskan**, Chair, ANC 3E

**Harold Brazil**, At-Large

**David Catania**, At-Large

**Catherine J. Wiss**, Chair, ANC 3F

**Phil Mendelson**, At-Large

**Carol Schwartz**, At-Large

**Anne M. Renshaw**, Chair, ANC 3G

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**Eric Price**  
Deputy Mayor for Planning and  
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**Herb Tillery**  
Deputy Mayor, Operations

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